SAVE TIME · REDUCE COSTS · TAKE CONTROL

HARDWARE AND LOGISTICS

Cover all your bases in IT

Deploy, manage and retrieve your team's devices effortlessly, wherever they work.

Manual IT asset tracking is costly. With employees working from home, the office and the road, tracking laptops and phones by spreadsheet leads to lost devices, higher costs and security risks.

Automate the device lifecycle. From the first day on the job to the last, a managed hardware program reduces manual work and keeps company data secure.

01 Automate your equipment lifecycle

- **Procure and ship:** laptops, phones, tablets and accessories, secured and ready on day one.
- **Track and recover:** know where every device is, and recover and redeploy it when people leave.
- **Service:** repairs, returns, cleaning and secure disposal of retired equipment.
- **Integrate:** connect with HR and security processes to simplify onboarding and offboarding.

02 All the hardware your business needs, in one place

Laptops	Desktops	Monitors	Phones and tablets
Headsets	Docks and accessories	Digital displays	Asset disposal

03 Add managed IT and extend your team

Tech support for your team

Slow computers and internet, malware removal, operating-system issues, software and hardware setup, printers and conferencing.

Network management

Centralized monitoring and control across locations, fast resolution times and coverage for every device, from our SupportMax team.

Questions to ask yourself

1. How long does it take a new employee to receive their equipment?
2. How many devices are recovered when employees leave?
3. How long does it take to resolve IT issues today?
4. If you freed up one IT person's time, what would they focus on?

How it works

1

Cost review

Tell us what you use today, what you pay and when contracts renew.

2

Comparison

We bring best-fit options side by side, with pricing.

3

You choose

We place the order and coordinate a smooth transition.

4

Ongoing advocacy

We stay your contact for support, renewals and changes.

Why Support Bay

Since 1988

More than 35 years helping Los Angeles businesses choose, run and protect their technology.

One relationship

A single point of contact for every provider, contract and renewal, so nothing slips.

We can do the work too

Our SupportMax team sets up, manages and supports what you buy, when you want the help.

Get a free hardware and IT review

We'll map your device lifecycle and support needs.

310.294.8969

supportbay.com/technology-advisory

Provider pricing and availability are subject to change. Support Bay, LLC is a Los Angeles technology company founded in 1988 and the parent of SupportMax and Telling Marketing.